

#### OFFICE OF THE COUNTY ADMINISTRATOR

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### FOR IMMEDIATE RELEASE

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# Greene County Water & Sewer Issue Boil Water Advisory for portions of system

November 27, 2023—Greene County Department of Water and Sewer, in conjunction with the Virginia Department of Health, is advising certain Ruckersville residents to use boiled tap water or bottled water for drinking and cooking purposes as a safety precaution due to a water main break on Monday, November 27, 2023. Failure to follow this advisory could result in stomach or intestinal illness. This precaution is necessary due to a service interruption for some neighborhoods off Spring Hill Road in Ruckersville, and the possibility of the presence of E. coli bacteria from infiltration into the distribution system.

While some of these roads may have regained water pressure, they are all within the Boil Water Advisory. This advisory affects homes on the following roadways:

- Westwood Drive
- Branchland Court
- Holly Lane
- Meadow Lane
- Knobhill Circle
- Greene Lea Drive
- Valley Lane
- Spring Haven Lane
- Fox Ridge Lane
- South Ridge Lane
- Rustling Oaks Way
- Spring Oaks Lane
- Wexford Ridge Road
- Lillian Drive
- Rosslare Court
- Cedar Lane
- Longford Drive

## DO NOT DRINK TAP WATER WITHOUT BOILING IT FIRST

Boiled or bottled water should be used for drinking, beverage and food preparation, making ice (including automatic ice makers), bathing, and brushing teeth **until further notice**. Boiling kills bacteria and other organisms in the water and is the preferred method to assure that tap water is safe to drink. Bring all tap water to a rolling boil, **let it boil for one minute**, and let it cool before using. Alternatively, use bottled water.

# If you cannot boil your tap water...

An alternative method of purification for residents that do not have gas or electricity available is to use liquid household bleach to disinfect water. The bleach product should be recently purchased, free of additives and scents, and contain a hypochlorite solution of at least 5.25%. Public health officials recommend adding 8 drops of bleach (about ½ teaspoon) to each gallon of water. The water should be stirred and allowed to stand for at least 30 minutes before use.

• Water purification tablets may also be used by following the manufacturer's instructions.

It is anticipated the problem will be resolved within one week. Once the Boil Water Advisory has been lifted, residents will be notified through the same methods of communication used to notify of the advisory.

For more information, please contact the Greene County Department of Water and Sewer at 434-985-1348. For Frequently Asked Questions about Boiling Water, <u>visit the Virginia Department</u> of Health website.

\*Please share this information with others who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.\*

State Water System ID#: 2079625 Date of Notice: November 27, 2023